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(57) Abstract:

ABSTRACT The invention relates management and application of this invention is to implement Smart and unique process to identify deviation of quality control from stakeholders in education system. The idea of the dual roles of students (customers/grade-seekers) and faculty (suppliers/retention-seekers), and examines how these two roles interact to affect how the educational process is evaluated. The discovery of two pairs of opposing roles played by both participants in the instruction process, which makes it more difficult to comprehend the idea of quality and the relevance of TQM to higher education.

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